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About the CD

The CD-ROM included with this book comes complete with MasterExam and the electronic version of the book. The software is easy to install on any Windows 98/NT/2000/XP/Vista computer and must be installed to access the MasterExam feature. You may, however, browse the electronic book directly from the CD without installation. To register for a second bonus MasterExam, simply click the Bonus Material link on the Main Page and follow the directions to the free online registration.

System Requirements

Software requires Windows 98 or higher and Internet Explorer 5.0 or above and 20 MB of hard disk space for full installation. The Electronic book requires Adobe Acrobat Reader.

Installing and Running MasterExam

If your computer CD-ROM drive is configured to auto run, the CD will automatically start up upon inserting the disk. From the opening screen you may install MasterExam by pressing the MasterExam buttons. This will begin the installation process and create a program group named "LearnKey." To run MasterExam, choose Start | Programs | LearnKey. If the auto run feature did not launch your CD, browse to the CD and click RunInstall.

MasterExam

MasterExam provides you with a simulation of the actual exam. The number of questions, types of questions, and the time allowed are intended to be an accurate representation of the exam environment. You have the option to take an open-book exam, including hints, references, and answers; a closed-book exam; or the timed MasterExam simulation.

When you launch MasterExam, a digital clock display will appear in the upper-left corner of your screen. The clock will continue to count down to zero unless you choose to end the exam before the time expires. To register for a second bonus MasterExam, simply click the Bonus Material link on the Main Page and follow the directions to the free online registration.

Electronic Book

The entire contents of the Study Guide are provided in PDF format. Adobe's Acrobat Reader has been included on the CD.

Help

A help file is provided through the Help button on the main page in the lower-left corner. Individual help features are also available through MasterExam and LearnKey's Online Training.

Removing Installation(s)

MasterExam is installed on your hard drive. For best results for removal of programs use the Start | Programs | LearnKey | Uninstall options to remove MasterExam.

If you want to remove the Real Player, use the Add/Remove Programs icon from your Control Panel. You may also remove the LearnKey training program from this location.

Technical Support

For questions regarding the technical content of the electronic book, or MasterExam, please visit www.osborne.com or e-mail customer.service@mcgraw-hill.com. For customers outside the 50 United States, e-mail international_cs@mcgraw-hill.com.

LearnKey Technical Support

For technical problems with the software (installation, operation, removing installations), and for questions regarding any LearnKey Online Training content, please visit www.learnkey.com or e-mail techsupport@learnkey.com.

