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About the CD

T he CD-ROM included with this book comes complete with MasterExam, the electronic version of the book, and the solution code for the exercises in the book. The software is easy to install on any Windows 98/NT/2000/XP computer and must be installed to access the MasterExam feature. You may, however, browse the electronic book and solution code directly from the CD without installation. To register for a second bonus MasterExam, simply click the Online Training link on the Main Page and follow the directions for the free online registration.

System Requirements

Software requires Windows 98 or higher and Internet Explorer 5.0 or above and 20 MB of hard disk space for full installation. The electronic book requires Adobe Acrobat Reader.

Installing and Running MasterExam

If your computer CD-ROM drive is configured to auto run, the CD-ROM will automatically start up upon inserting the disk. From the opening screen you may install MasterExam by pressing the *MasterExam* button. This will begin the installation process and create a program group named "LearnKey." To run MasterExam use START | PROGRAMS | LEARNKEY. If the auto run feature does not launch your CD, browse to the CD and click the "LaunchTraining.exe" icon.

MasterExam

MasterExam provides you with a simulation of the actual exam. The number of questions, the types of questions, and the time allowed are intended to be an accurate representation of the exam environment. You have the option to take an open-book exam, including hints, references, and answers; a closed-book exam; or the timed MasterExam simulation.

When you launch MasterExam, a digital clock display will appear in the upper left-hand corner of your screen. The clock will continue to count down to zero unless you choose to end the exam before the time expires.

Electronic Book

The entire contents of the Study Guide are provided in PDF. Adobe's Acrobat Reader has been included on the CD.

Solution Code

The solution code is supplied as a collection of WAR files. Full instructions on the installation and use of WAR files can be found in Appendix B.

Help

A help file is provided through the help button on the main page in the lower left-hand corner. An individual help feature is also available through MasterExam.

Removing Installation(s)

MasterExam is installed to your hard drive. For *best* results for removal of the programs, use the START | PROGRAMS | LEARNKEY | UNINSTALL options to remove MasterExam.

Technical Support

For questions regarding the technical content of the electronic book, source code, or MasterExam, please visit www.osborne.com or email customer.service@mcgraw-hill.com. For customers outside the 50 United States, email international_cs@mcgraw-hill.com.

LearnKey Technical Support

For technical problems with the software (installation, operation, removing installations), please visit www.learnkey.com or email techsupport@learnkey.com.